



The Art of Relaxation



Operating and Care Instructions



*Keep these instructions
for future reference*

Comfort PLUS Products



Thank you

Thank you for choosing this Comfort Plus chair. We know that, when used correctly, it will provide you with many years of satisfactory and reliable service.

We are always keen to improve our products, so if you have any comments regarding your purchase please do not hesitate to contact our Customer Service Department on 01462 678050.

Operating Instructions

Before using this product, you must read thoroughly the Operating Instructions – a few minutes spent doing this will allow you to fully understand all the functions of the product.

Important: Safety

Please note that this product contains moving parts. It is, therefore, important that you pay particular attention to the Safety Instructions (see pages 9 and 10) to ensure that you use the product in the safest way.

Please note that this product should never be used other than as a reclining chair.

Important: Care of your chair

All reclining furniture differs from 'fixed' or non-reclining chairs in two main ways:

1. Recliners contain moving parts and as such you must pay particular attention to the Safety Instructions (See pages 9 and 10) to ensure that you use the product in the safest way.
2. The seat backs and quilts on our recliners are not reversible and as such may require more care and dressing than non-reclining products which usually contain reversible seat backs and cushions. To keep your recliner looking as good as possible, please follow the Care Instructions (See pages 4 and 5).

Assembly

As part of our dedicated service to our customers, all of our chairs are assembled ready for use by our professionally trained technicians.

In the event of needing to relocate the chair, please call us on 01462 678050. Dis-assembling the product yourself may invalidate your lifetime guarantee.

Care of your recliner

To ensure safe and efficient operation, all our reclining products have seat backs and quilts that are sewn into place. This anchoring of the back and quilt prevents the movement of the parts and allows for the

easy operation of the reclining action. Loose seat quilts and/or backs can interfere with the reclining mechanism.

Being anchored into place means the quilt/back cannot be

removed and reversed as you can do with a non-reclining piece of upholstery. Consequently the recliner, may require more regular maintenance.



Reversible seat cushion dressing



Dressing of reclining seat



Daily 'dressing' of the back & quilt as described below will help maintain the original look and form of the recliner.

Knee Roll / Seat Quilts

Our recliner quilts all have what appears to be additional or extra fabric around the knee roll area when closed.

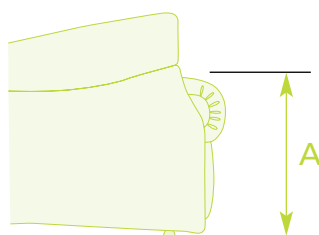
This is because when extended the footrest elongates by up to 2". Extending in this manner allows the footrest to offer as much leg support as possible.

This is illustrated below where in the closed position the seat height (represented by the dimension A in Picture 1) moves forward and extends by approx 2" (Picture 2).

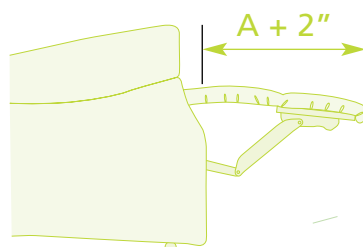
One effect of this feature is that the quilt may appear to stick out slightly when viewed from the side of the chair. If left undressed this overhang will become more

pronounced and appear to deepen the depth of the seat.

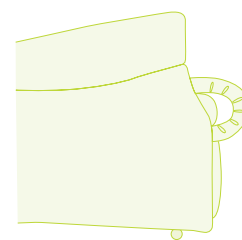
WE THEREFORE RECOMMEND THAT THE SEAT QUILTS ARE DRESSED REGULARLY AFTER USE TO REDUCE THIS EFFECT.



1. Dressed



2. Footrest extended



3. No dressing

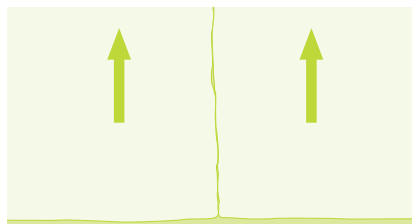


Dressing

This can be simply done by, using your hands, pushing the seat quilt towards the back of the chair and smoothing the fabric to the side of the seat as indicated in the 'Dressing of reclining seat' diagram on page 4. This will return the quilt to its original position.



Before



After

The movement of the seat quilts is particularly noticeable on 2 and 3 seat settees where the quilt sat upon will move relative to the other ones on the settee and can give the appearance of not lining up with the other seat quilts as illustrated. There is potential for a movement of up to 1" (25mm) between adjoining quilts.

To re-align the quilts, simply with your hands push the quilt

back towards the rear of the recliner. This will move the quilt back to its original position.

This effect will become more pronounced if the quilts are not dressed regularly and it is also inevitable that if one side of the settee is used more, this side will always appear to be out of line unless dressed as described.

Please note that all our seat quilts are lined up in our factory prior to despatch but it is inevitable that they will move once sat upon.



WE THEREFORE RECOMMEND THAT THE SEAT QUILTS ARE DRESSED REGULARLY AFTER USE.

Backs

After use 'plump' up the seat back by pushing the fibres back into place. To do this, gently beat the back to re-distribute the fibres in the cushion. This is particularly important on more simple, plain backs where the fillings are more likely to settle and make the back appear to lose its shape.

Operation of the chair

Handset

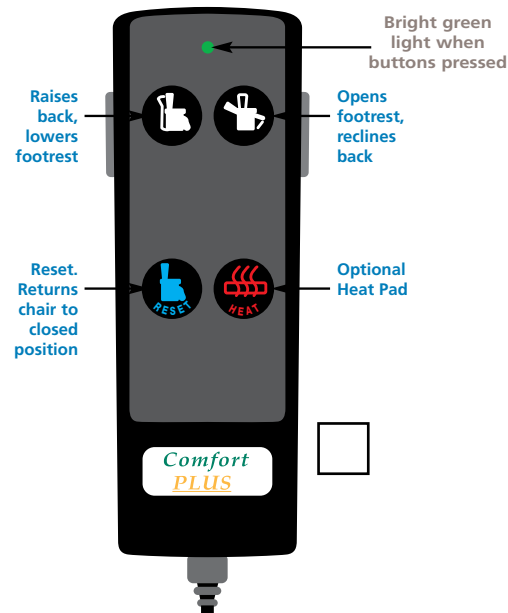
The diagrams on this page describe the function of each of the buttons on the handset, provided with your chair. Please take a few minutes to fully acquaint yourself with the working of the chair by carrying out one complete operational cycle of the chair.

Heat Pad (optional)

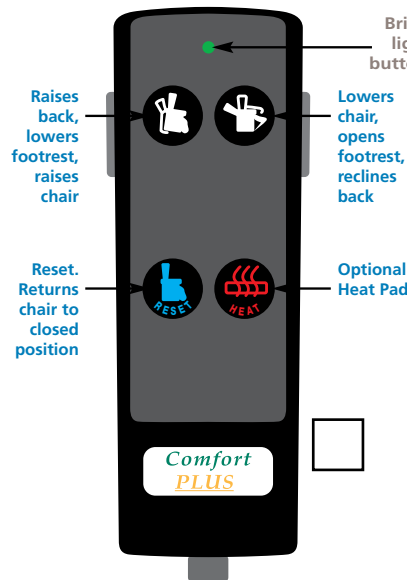
Please note: If your chair is fitted with a massage system the heat pad control can be found on the massage control handset (refer to pages 7&8).

Press the heat button once to switch the heat pad on. The unit then automatically provides heat for approximately 45 minutes. The unit has been programmed to maintain a constant operating temperature for this period of time. After 45 minutes the unit switches itself off. To re-start the heat press the button once. At any time you can stop the heat by depressing the button once to switch it off. The green LED will flash when the heat pad is switched on and continue flashing until either the 45 minutes expires or the unit is switched off during that time.

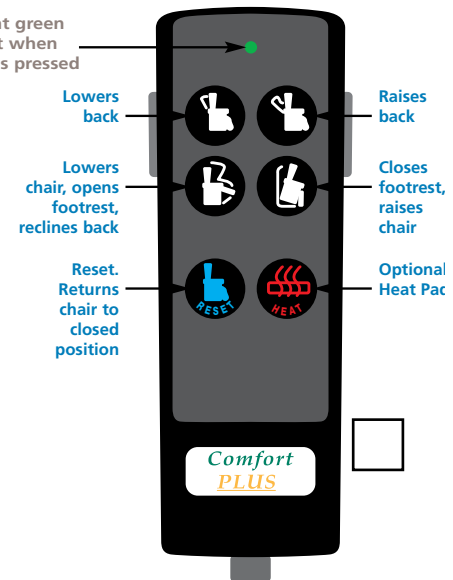
SINGLE MOTOR RECLINER



SINGLE MOTOR RISE & RECLINE



TWIN MOTOR RISE & RECLINE



Troubleshooting

Should you experience any operating problems with your chair, please:

Check that the chair is plugged in at the wall socket

Check that the wall socket works by plugging in another

working appliance, i.e. table lamp

Check that the green LED on the black transformer located behind the chair is lit

Should your chair still not be working please contact our customer service department on 01462 678050.

Your massage system explained

Important information

Please Note

1 If you suffer from a diagnosed medical condition and you are not sure if you should use the Relaxor Massage System, please consult a medical practitioner before use. This would include any fitted medical devices such as pacemakers.

2 Never operate this appliance if it has a damaged cord or plug. Contact our customer service department on 01462 678050.

3 Do not interfere with any part of the massage system or attempt to dismantle or repair the unit in any way.

First use

We recommend that the unit be used only for a few minutes initially to allow your body to get used to the massage sensation. Gradually increase the length of time you use the massage function for, over the first few periods of use. Should you experience any adverse reaction please consult your medical practitioner.

General Information

NOISE : As with any motorised system which uses vibration to activate the motion there will always be an amount of operational noise and vibration. This is particularly prevalent around the upper back area where the ears are more sensitive to the noise/vibration from the motors situated in the back of the chair.

Additionally noise may emit from

Zone 1: Upper Back

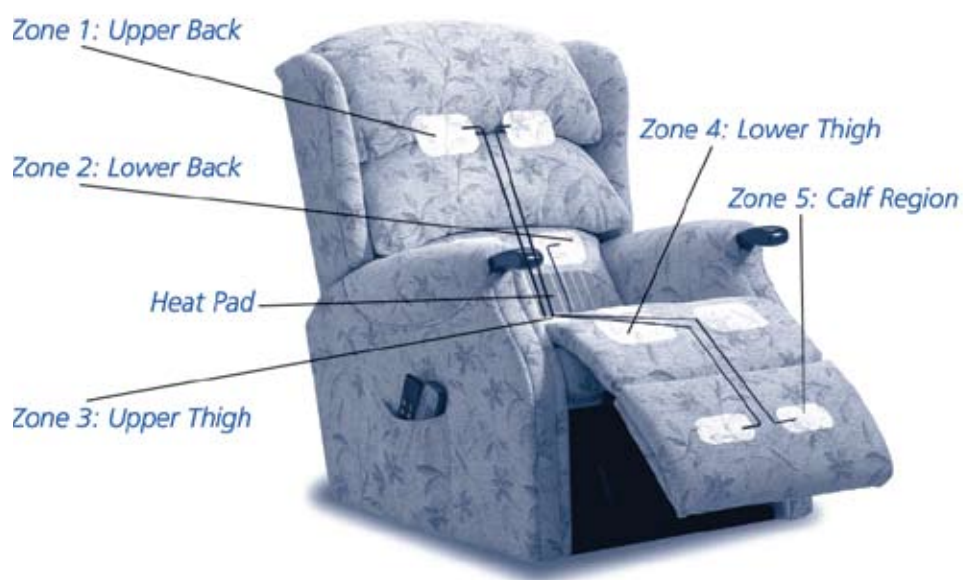
Zone 2: Lower Back

Heat Pad

Zone 3: Upper Thigh

Zone 4: Lower Thigh

Zone 5: Calf Region



the footrest when no leg pressure is applied (ie when the footrest is in the closed position). This is due to the fact that for safety reasons (to reduce the risk of possible damage from entrapment between footrest and chair) the reclining mechanism situated under the chair features a sprung-loaded footrest. The springs in the footrest may transmit vibration noise until the leg weight reduces the amount of vibration transmitted to the springs.

Your Chair explained

The picture above shows all 5 massage zones plus the heat pad that are contained in your Relaxor chair.

The following page explains how to get the best benefits from your massage system.



Operation of your massage handset

For best results from your system, please first of all get to fully understand the functions of the handset, then adjust the speed and intensity settings to suit your own requirements.

1 Power

This button switches the system on or off. Depress the button to switch on, depress again to switch off. The handset is programmed to allow 15 minutes continual use then it will automatically switch off.

2 Heat Lo/Hi

These buttons control the heatpad which offers heat to the lumbar region. LO heat offers a gentle level of soft heat whilst HI offers a stronger level of warmth. The heatpad automatically switches off after 30 minutes.

3 Functions

There are 4 pre-programmed functions : Wave: Offers complete head to toe massage by operating each in turn. This programme can be operated at any level of intensity and at any speed. Pulse: Offers short bursts of power to the selected areas. Tap: Operates at full intensity level giving shorter bursts of massage. Swell: Offers a rolling massage.

4 Self Selection Control

To operate the self selection function press the SELECT button. Then to select the areas to be massaged depress the appropriate buttons from 1-5. Each button offers individual control of the selected zone from top of the back (1) to the calves (5).

5 Intensity

Offers varying levels of intensity from a gentle massage at the lowest level to a more vigorous effect at maximum.

6 Speed

Offers varying levels of speed from slow to fast.

Please note

When you are not using the massage handset, the lights on the handset will have a soft blue glow. This is so you can see the buttons in darkened environments.



Safety

Your reclining chair contains moving parts. It is therefore necessary to exercise due care and attention when using your new purchase.

The following points highlight areas which must be followed to help ensure the safety of yourself and others.

Do not allow children or babies to play with or on the chair, or leave children/babies unsupervised in the same room as a reclining/rising chair.



To prevent accidental or unauthorised use, each electrically powered chair incorporates a quick-release handset. Always detach the handset and store in a safe position out of the reach of children to prevent unauthorised or unsupervised use of the chair.



To prevent accidental damage or trapping when the footrest closes, each electrically powered

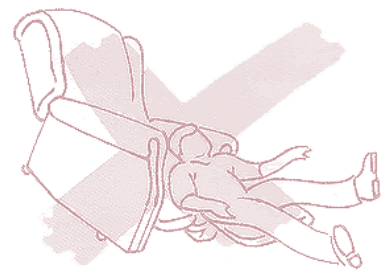
chair incorporates a sprung loaded footrest. Should the footrest hit an obstruction on closing, it will pivot as shown to minimise pressure. The motor will only automatically cut off when the action cycle is finished.



The motor may continue to function but only minimal pressure will be applied to the trapped object.

As all the actions contain moving parts, never attempt to repair or adjust the action mechanism yourself. Contact our customer service department for any service issues. Always ensure all electrical supply wires are free from obstruction and not

twisted or trapped in any way. If any wires are damaged, always have them replaced by a qualified electrician.



Do not sit on the arms of the product or on the footrest when it is in the 'open' position.

Do not attempt to stretch or over reach over the arm of the chair as in extreme cases this could cause the chair to tilt.



Always ensure that no objects are left under the chair. As with any piece of action furniture there is always the possibility that any loose item can interfere with the moving parts of the chair.



Never position your Comfort Plus chair close to a fire or source of heat. Do not leave a lit cigarette resting on the arm or any part of the product.

Do not place the chair too close to the wall as this can damage the motor should the chair be restricted in its operation.



As all action products contain moving parts, handle all items with care. Only move the product when it is in the 'rest' or 'closed' position. Never attempt to move the chair when it is in any of the open positions. Always use the arms to move the chair – do not use the back or wings. When moving an electrically operated chair, always unplug the mains lead. This will help avoid accidental trapping of the electrical leads.

Please note that this product should never be used other than as a reclining chair.

Only use the transformer unit supplied by Comfort Plus Products with the chair. Do not use any other make of transformer as this can result in irreparable damage to the motor. Do not tamper with the sealed transformer.



Lifetime Guarantee

Guaranteed peace of mind for your lifetime

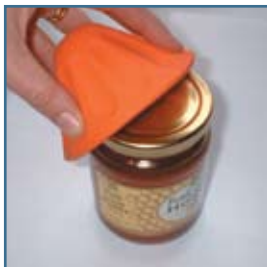
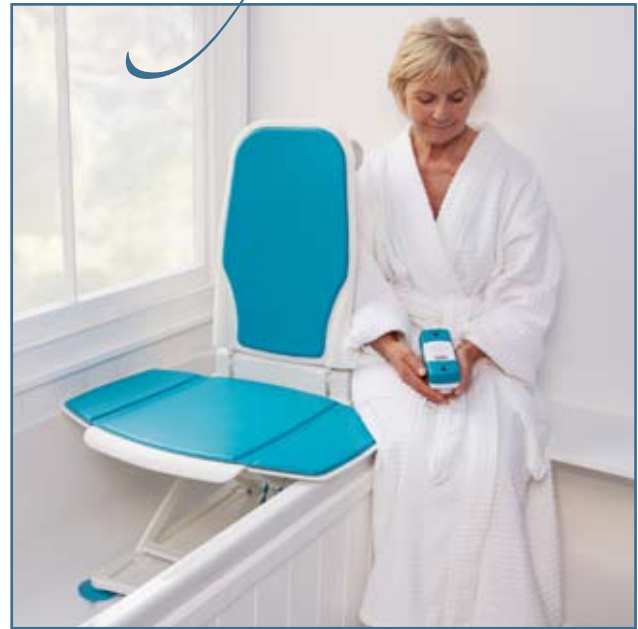
Every chair is made to exacting quality standards, and we are sure your purchase will provide you with many years of comfort. To back up our commitment to quality and service we offer a lifetime guarantee on our range of chairs. Unlike most companies we really do guarantee your peace of mind for the rest of your life.

In the unlikely event of a problem occurring with your chair please contact our customer service department on 01462 678050.

Please note: This guarantee is applicable for all mechanical defects caused by fair wear and tear and specifically excludes damage caused by abuse of the product.



A one stop shop for all your mobility needs



Comfort PLUS Products

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