



Comfort PLUS Products

The Art of Relaxation



*Adjustable Bed
Operating and Usage
Instructions*



Thank you

Thank you for choosing a Comfort Plus Adjustable Bed. Your new Bed has been handmade by craftsman in England, and monitored carefully throughout the numerous stages of manufacturing. We know that when used correctly, it will provide you with many years of excellent and reliable service.

We are always keen to improve our products, so if you have any comments regarding your purchase, please do not hesitate to contact our Customer Service Department on 01462 678050.

Operating Instructions

Before using this product, you must thoroughly read the Operating Instructions. A few minutes spent doing this will allow you to fully understand all the functions of the product.

Assembly

As part of our dedicated service to our customers, all of our beds are assembled on site, by our professionally trained technicians.

In the event of needing to relocate the bed, please call us on 01462 678050. Dis-assembling the product yourself may invalidate your lifetime guarantee.

Operation of the Bed

FOR BEDS OPERATING WITH A CORDED HANDSET

Handset

The diagram of the handset describes the function of each button. Please take a few moments to acquaint yourself with its features.

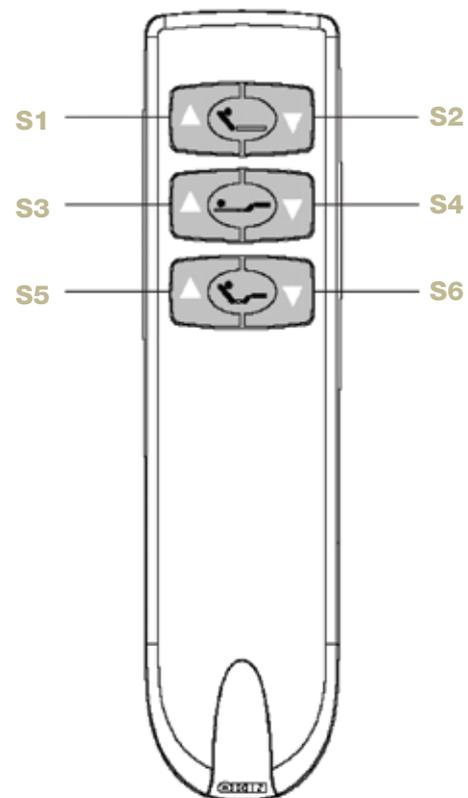
Trouble shooting

Should you experience any operating problems with your bed, please check the following:

- 1** Check that the plug is in the wall socket and it is switched on.
- 2** Check that the wall socket works by plugging in another working appliance, ie table lamp.
- 3** Check that the batteries in the handset are working.

If your bed is still not working, please contact our customer service department on 01462 678050.

OPERATING INSTRUCTIONS FOR ADJUSTABLE BED HANDSET



- S1** - Raises back section
- S2** - Lowers back section
- S3** - Raises foot section
- S4** - Lowers foot section
- S5** - Raises back and foot section together
- S6** - Lowers back and foot section together

Your massage system explained

The picture below shows the 5 massage zones that are contained within your mattress (if fitted). The diagram of the massage handset, is explained below:

1 Power **PWR**

Switches the massage system on/off. It is programmed to allow 15 minutes continuous use and will then automatically switch off.

2 Zones **1 2 3 4 5**

The numbered zones relate to the zones pictured on the mattress below.

3 Intensity **(+/-)**

Increases or decreases the intensity from a relaxing to a more vigorous massage.

4 Speed **(+/-)**

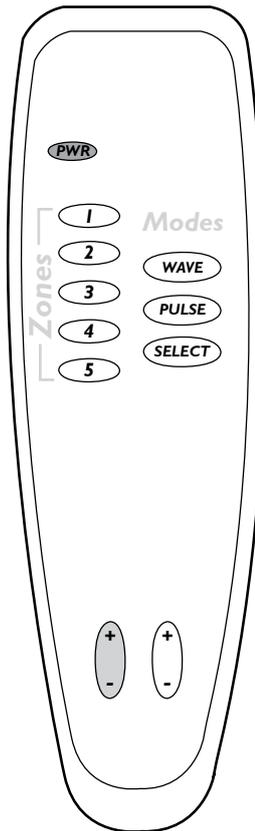
Increases or decreases speed of the cycle when in "wave" mode.

5 Modes **WAVE PULSE SELECT**

Wave: Operates each zone in turn in a waving motion, from the top to the bottom of the mattress.

Pulse: Offers short bursts of power to the selected Zones.

Select: Offers continuous massage of the selected Zones.



Important information

If you suffer from a diagnosed medical condition and you are not sure if you should use the Relaxor Massage System, please consult a medical practitioner before use. This would include any fitted medical devices such as pacemakers.

We recommend that the massage unit be used only for a few minutes initially to allow your body to get used to the massage sensation. Gradually increase the length of time over the first few periods of use. Should you experience any adverse reaction, please consult your medical practitioner straight away.



Operation of the Bed

FOR BEDS OPERATING WITH A CORDLESS HANDSET

Operation of the bed

This system incorporates a handset that does not have a lead to the motor and uses radio wave technology to communicate between the operating handset and the bed motor. The handset for the cordless system will look similar to the one shown in the picture below.

Handset

The diagram of the handset describes the function of each button. Please take a few moments to acquaint yourself with its features.

Trouble shooting

Should you experience any operating problems with your bed, please check the following:

1. Check the plug is firmly in the wall and that the socket is switched on.
2. Check that the wall socket works by plugging in another working appliance i.e a table lamp
3. When the bed is commissioned by us, we have to synchronize the operating handset to the motor to ensure it has its own radio frequency to operate with. It is possible that this connection can be lost, i.e if you suffer a prolonged power cut for example. In this scenario, please follow the steps below to re-establish the connection:
 1. Unplug the bed from the mains electrical socket
 2. Remove the batteries from the bed motor
 3. Leave for approximately 30 seconds
 4. Plug back into the electrical socket, but do not switch the power on
 5. Press buttons S7 and S8 simultaneously until the light on the handset flashes
 6. Switch the electrical power on at the wall and you will hear a beep from the motor.
 7. Reconnect the batteries in the motor

If you have any problems, please contact our customer service department on 01462 678050

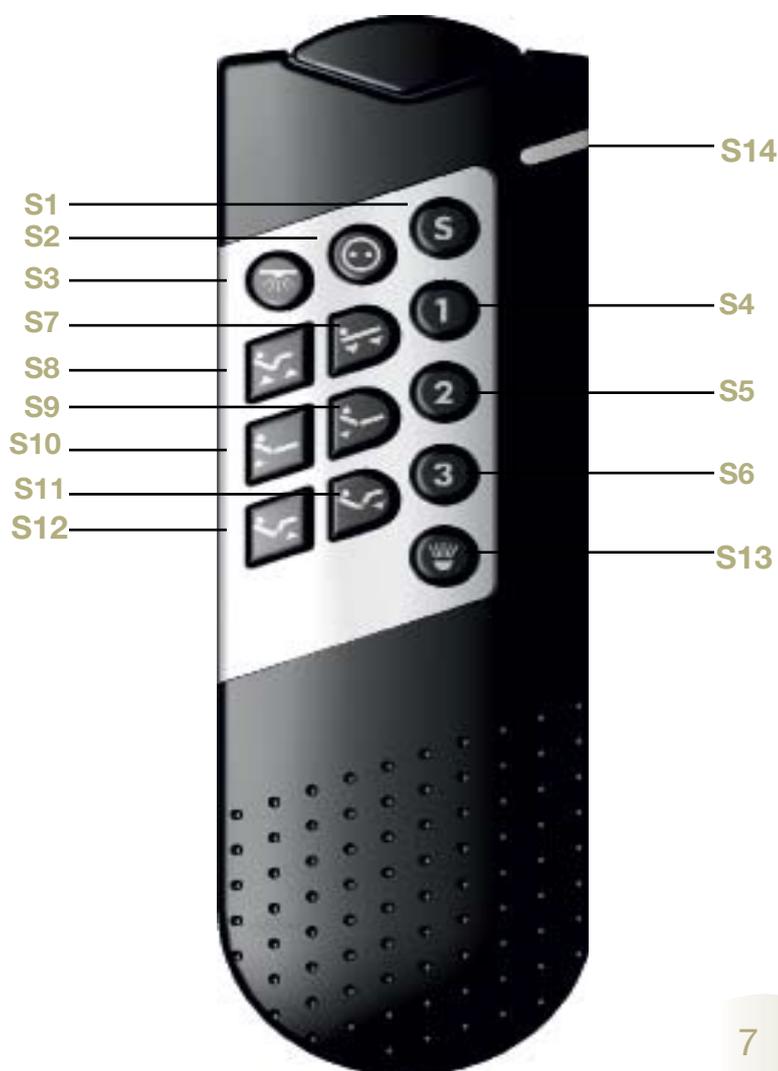
CORDLESS HANDSET OPERATION

USING THE MEMORY FUNCTIONS

Your bed comes with 3 memory options, you can store 3 positions that you prefer and at the touch of either buttons 1, 2 or 3, your bed will move to this position automatically. To use this feature firstly put the bed in a comfortable position that you wish to store to memory. Next, push the S button 3 times, you then have 4 seconds to choose and press either S4, S5 or S6.

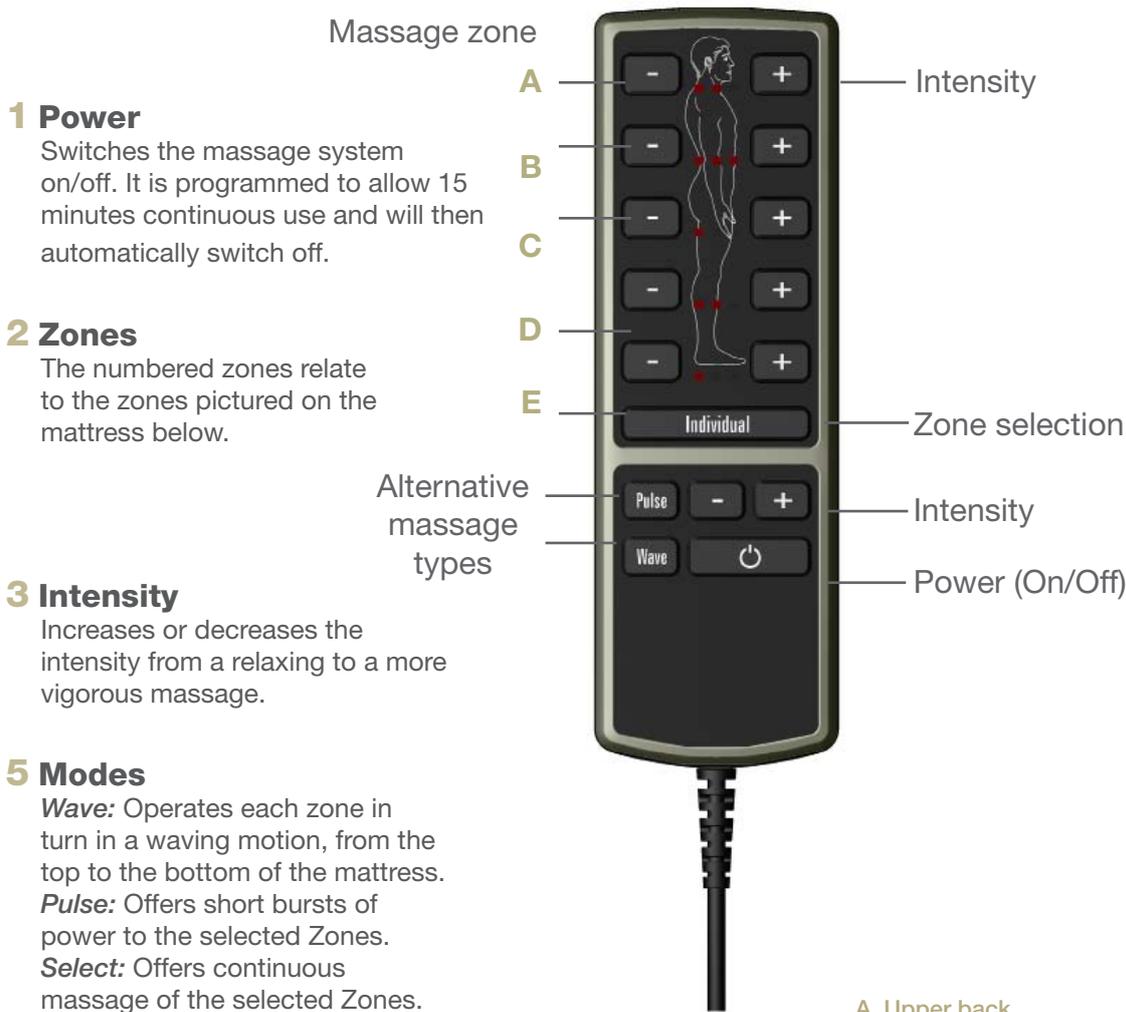
Once pressed you will hear a beep from the motor and the light on the handset (S14) will illuminate. Then whenever you press the corresponding button, the bed will automatically move to the stored position. Please note that whenever you change a stored position, the bed can only remember the last position stored.

- S1** - Memory feature
- S4** } 3 memory options
S5 } that you can set
S6 } to suit you
- S2** - For using a bed side table lamp (Optional)
- S3** - Underbed lighting strip function
- S7** - Lowers the head end and foot end together
- S8** - Raises the head end and foot end together
- S9** - Lowers head only
- S10** - Raises head end only
- S11** - Lowers footend only
- S12** - Raises foot end only
- S13** - Illuminates light feature on handset
- S14** - Handset light



Your prestige massage system explained

The picture below shows the 5 massage zones that are contained within your mattress (if fitted). The diagram of the massage handset, is explained below:



Important information

If you suffer from a diagnosed medical condition and you are not sure if you should use the Relaxor Massage System, please consult a medical practitioner before use. This would include any fitted medical devices such as pacemakers.

We recommend that the massage unit be used only for a few minutes initially to allow your body to get used to the massage sensation. Gradually increase the length of time over the first few periods of use. Should you experience any adverse reaction, please consult your medical practitioner straight away.



Additional Options Explained

If purchased, the following may be applicable (Only available on cordless beds) :

Underbed Lighting strip

Underneath the bed may be fitted a “lighting strip” when the underbed lighting strip button (S3) see page 7 is pressed on the cordless handset, the strip will light the floor at the side of the bed to help with getting out of the bed in the middle of the night. This feature is designed for use in a dark room, the light may not be visible in an already lit room. To switch off the light, press the same button (S3) on the cordless handset.

In the event of the lighting strip not working, please ensure the lead running from the strip under the bed is connected firmly to the motor of the bed.

Lamp Box Unit

Supplied with the bed is a separate Lamp Box Unit which enables a bedside lamp to be plugged into the box which can then be operated from the cordless handset control using the “S2” button see page 7. The lamp and lamp box unit can be positioned anywhere in the room.

In the event of the lamp box unit not working, please complete the following :

1. Unplug the lamp from the lamp box unit.
2. Plug the lamp directly into a wall socket and switch the lamp to the “on” position ensuring it lights up.
3. Unplug the lamp from the wall, DO NOT switch the lamp “off”.
4. Ensure the lamp box unit is firmly plugged into the wall socket and the power is switched on.
5. Plug the lamp back into the lamp box.
6. Press buttons S7 and S8 simultaneously on the control handset until the light on the handset flashes.
7. Locate the red slide switch on the Lamp Box Unit, slide the switch one way, then slide it back again.
8. The light on the handset should stop flashing, and the lamp can now be operated from the control handset using button “S2”.

Getting maximum benefit from your adjustable bed



1 Lift the head end of the bed up to the position that you feel comfortable in. Do this with only 1 pillow on the bed. An adjustable bed should do the work that previously many pillows may have done.

2 Lift the leg end of the bed up to a point where it is comfortable for you.

At this point many people experience an easing of pressure in their back, so aiding a good nights sleep.

3 Always re-adjust the bed each night, to suit your needs at that particular time. Do not just leave the bed in a set position night after night.

4 Many clients recommend a strong massage for 5 – 10 minutes first thing in the morning to aid mobility when first getting out of bed.

Care and Safety

Care of your Bed and Mattress

- 1** Please ensure the bed handset is placed in a safe position, as careless use can result in damage.
- 2** Ensure there is nothing that can restrict the movement of the bed frame. Always return the bed to its flat position after use, to prevent anything becoming trapped.
- 3** If required, always protect the mattress from bodily fluids, using appropriate protective coverings.
- 4** The quilting which runs across the mattress, may appear to have excess when the bed is in a raised position. This is to aid the profiling of the bed and will return to its original state when the bed is in its flat position.
- 5** Do not sit on the side of the bed for a prolonged period.
- 6** For cordless beds the motor has two back up batteries built-in. In the event of a powercut, these batteries will allow the bed to return to the flat position.
(The batteries should be changed every 12 months).

Guaranteed Piece of Mind

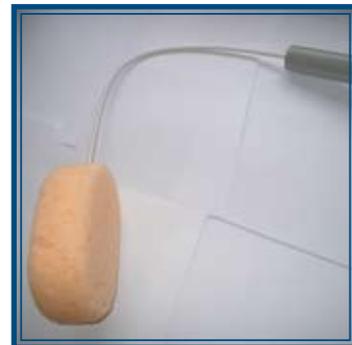
Every bed is made to exacting quality standards, and we are sure your purchase will provide you with many years of comfort. To back up our commitment to quality and service, we

offer a lifetime guarantee on our adjustable beds.

Unlike most companies we really do guarantee your peace of mind for the rest of your life.



A one stop shop for all your mobility needs



Comfort PLUS Products

www.comfortplusproducts.co.uk

Unit 10, Furnston Court, Icknield Way,
Letchworth, Hertfordshire SG6 1UJ
Tel: 01462 678050